



Partnership Announcement of Fomaco A/S and MULTIVAC Group Join Forces in China

Fomaco A/S 公司与莫迪维克集团在中国携手合作的通知

We are thrilled to announce a groundbreaking collaboration between Fomaco A/S and MULTIVAC Group, set to revolutionize customer service and enhance market presence in the People's Republic of China. Under the terms of a signed Letter of Intent (LOI), the two industry leaders are poised to embark on an exciting journey together.

我们非常高兴地宣布,Fomaco A/S 公司与莫迪维克集团近日签署了战略性合作意向书。双方在中国的业务合作将步入全新模式,旨在进一步提升客户服务质量,扩大在国内的市场份额。

Exclusive Partnership for Unprecedented Excellence

独家合作伙伴关系

In a strategic move, MULTIVAC China will be the exclusive conduit for all Fomaco business operations in the dynamic Chinese market. This strategic alignment aims to bolster efficiency and responsiveness, streamlining customer experiences across the region.

作为一项战略举措,莫迪维克中国将负责 Fomaco 在中国市场内的所有业务运营。这一战略调整旨在提高服务效率和响应能力,提升整个地区的客户体验。

Smooth Transition and Customer-Centric Focus

平稳过渡,以客户为中心

During the transition period, MULTIVAC China's expert team will seamlessly integrate with Fomaco China, engaging directly with customers to better understand their needs. This symbiotic exchange will foster deeper relationships and a more comprehensive understanding of the market landscape. 在过渡期间,莫迪维克中国的专家团队将与 Fomaco 中国团队一起拜访现有客户,更好地了解客户的需求,通过紧密的交流,建立更深厚的关系,更全面地了解国内的市场前景。

Elevated Customer Service through Synergy

通过协作提升客户服务

One of the most exciting outcomes of this collaboration is the planned integration of Fomaco's existing sales and service team into MULTIVAC family. This integration stands to elevate customer service to new heights. With MULTIVAC China's established organization, expansive warehouse, top-notch exhibition spaces, cutting-edge production plant in China, Fomaco customers are poised to receive unmatched levels of support.

此次合作最令人兴奋的成果之一,就是计划将 Fomaco 现有的销售和服务团队纳入莫迪维克大家庭。这一整合将把客户服务提升到新的高度。莫迪维克在国内拥有成熟的组织架构、大容量仓库、一流的展示空间和配备先进的国内工厂,这些优势能够确保 Fomaco 客户享受到全方位的优质服务。

Enhanced Resources for Customer Benefits

为客户提供更多资源

By combining forces, Fomaco and MULTIVAC are enabling more efficient delivery, rapid response times, and localized expertise. This union promises a wider range of innovative solutions, quicker access to spare parts, and superior after-sales service, ultimately leading to increased customer





satisfaction.

通过强强联手,Fomaco 和莫迪维克能够实现更高效的交付、快速的响应时间和本地化的专业知识。这种联合有望提供更广泛的创新解决方案、更快捷的备件供应和优质的售后服务,最终提高客户满意度。

A Bright Future Ahead

未来充满期待

As Fomaco A/S and MULTIVAC Group step onto this shared path, we're confident that this collaboration will not only raise the bar for customer service but also reshape the landscape of the Chinese market. With our joint commitment to excellence, innovation, and customer-centricity, the future holds endless possibilities for both companies and, most importantly, our valued customers. 我们相信,此次 Fomaco A/S 与莫迪维克集团达成的互利共赢的合作不仅将提高客户服务的标准,还将重塑中国市场的格局。凭借我们对卓越、创新和以客户为中心的共同承诺,未来将为两家公司,尤其是我们的尊贵客户带来无限可能。

Stay tuned for more updates as we embark on this transformative journey together. Customers' success remains at the heart of all we do.

我们将共同踏上这一变革之旅,敬请关注我们的最新动态。客户的成功始终是我们一切工作的核心。

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